

What Other Healthcare Leaders Are Saying About the Center's Transformation Effort in Primary Care

Mount Sinai Health System, New York, NY

"The team surfaced its own goals and learned how to apply improvement methodologies to improve how they work. We are already seeing benefits, including higher quality outcomes, more time spent between clinicians and patients, and more streamlined administration." —Niyum Gandhi, chief population health officer, Mount Sinai Health System

Internal Medicine of St. Luke's, Chesterfield, MO

"Practice transformation isn't easy, but our collaborative relationship with the Peterson Center on Healthcare has helped us dig into the process one step at a time to improve patient care and patient experience. Based on our practice's goals and patient needs, we have utilized the tools provided and have already seen improvements in the clinical and administrative components of our care delivery." —Sara Lander, MD, internist, Internal Medicine of St. Luke's

Essentia Health, Moorhead, MN

"One of the goals of this project is to design a method that can be both specific and adaptable to the myriad of practice environments in U.S. healthcare. Given that many others also aspire to provide better care to patients, bring joy back into their work and thrive in an evolving environment, we hope other practices will benefit from some of the solutions we generate in our own transformation." —Peter Jacobson, senior vice president of primary and integrated facilities for Essentia Health-West

Members of the Center's expert faculty:

"The Center brings a mix of academic and practical background to the effort of transforming America's health care at the primary care level. The people involved in this effort are highly skilled, experienced and passionate about the work they are doing. The probability of success in this effort is high." —Josh Bennett, MD, chief clinical officer for population health team, Premier, Inc.

"Translation and scaling of evidence-based practices is a major unmet need in contemporary healthcare, but addressing this need is a tremendous challenge. As a translational researcher and implementation scientist, I was excited to participate in addressing this challenge." —Richard Holden, PhD, assistant professor of biohealth informatics, Indiana University School of Informatics and Computing

"The Center has outlined a disciplined approach to test and refine a set of changes and measures aimed to improve continuity of care, provider satisfaction, patient experience, outcomes and cost of care." —Kevin Little, PhD, principal, Informing Ecological Design LLC

"This initiative has great potential to lower costs and improve quality of primary care on a large scale. Just as importantly, the project can serve as a roadmap for primary care practices that are dedicated to not only transforming their systems and processes, but to developing deep partnerships with the patients and families who use their practice." —Jennifer Sweeney, vice president, National Partnership for Women & Families